



Payment Policies

Thank you for choosing Carmel Valley Family Dental, office of Dr. Sukh Chauhan for your dental care. Our goal is to deliver the best and most comprehensive dental care available. An important part of achieving this goal is making the cost of optimal care manageable for our patients by offering several payment options.

- Cash
 - Visa/Mastercard
 - Care Credit
 - Money order (no personal checks)
- Please be aware that our office requires **payment in full at the time of treatment** unless otherwise agreed upon. In this case, you are required to sign a **payment agreement** stating the agreed upon terms.
 - If you have dental insurance, you are still required to **pay in full at the time of treatment**. As courtesy for our patients with dental insurance, we are happy to work with your carrier to best utilize your benefits and directly process claims to them for the treatment provided. We are not responsible for the amount reimbursed to you, if any amount is due to you, after claims are processed.
 - Your insurance policy is a contract between you and your carrier, it is your responsibility as the policy holder to inform us of any changes to your plan; know what your plan covers and does not cover and any loss coverage or additional coverage you are eligible for.
(Note: Dr. Chauhan is **out-of-network**)
 - For treatment that require multiple appointments, we will provide a **payment plan** suitable for you; this will also require a **payment agreement** stating the agreed upon terms.

Missed/Canceled Appointment Policy

Please call within 48 hours of cancellation. In response to Covid-19 policies, there are limited spaces available for treatment. We have reasonable accommodations for our patients and understand the nature of emergencies evolving daily. Here is our policy as follows:

- 1st missed app. \$50.00 fee applied to file on the next app without 48hour notification.
- 2nd missed app. \$50.00 fee applied to file on the next app without 48hour notification.
- 3rd missed app. Patients will need to pay a \$50.00 deposit fee before making the next app. without 48hour notification.

Patient/Guardian Signature

Date